

Working Together To Honor Youth Rights



Pono Process: An additional support for children and youth in foster care to use in the event that their rights are not honored and upheld.

TRY PONO



833-TRY-PONO (833-879-7666)



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www.ponoprocess.org

How The Pono Process Works

Step 1: Youth submits a grievance (website, email, phone)

Step 2: Pono Navigator receives the grievance

Step 3: Pono Navigator follows up with youth

Step 4: Pono Navigator informs youth's team about grievance

Step 5: Youth and team work on a resolution

Step 6: If no resolution - Pono Protectors join youth and team to seek resolution

Step 7: If no resolution - Pono Protectors/team assist youth with exploring legal options

Youth's Team: Social Worker, GAL/CASA, Resource Caregivers

Pono Protector: Professionals assigned by Judiciary and CWS to assist with grievances