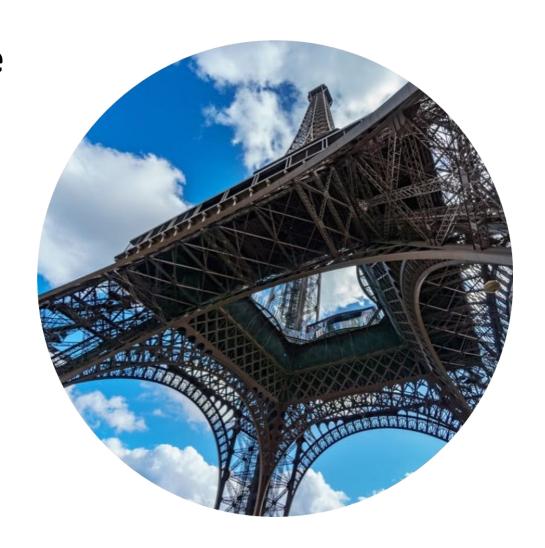
2023 Annual Child Welfare Law Update

Children With Complex Needs: The Medicaid Perspective

Curtis Toma, MD
Sharon Thomas, RN
Hawaii Medicaid Medical Director
State EPSDT RN
August 11, 2023



Origin of Medicaid

- 1962 Selective Service draft: 49.7 % failure rate
- 1963 JFK Task Force on Manpower Conservation
- 1964 report: Results linked health to poverty data
- 1965 Social Security Act:

Title XVIII Medicare

Title XIX Medicaid

- Impetus for Medicaid and EPSDT
 - Research with Early Head Start Demonstrations
 - Task Force on Manpower Conservation, JFK Sept 1963



1964 JFK Task Force on Manpower Conservation Findings

Disqualification resulting from:

- Musculoskeletal
- Vision disorders and hearing defects
- Psychiatric disorders
- Above combined for 44% recruits disqualified

Majority disqualified from poverty and often preventable or treatable conditions.



1965 SSA: Title XVIII (Medicare), Title XIX (Medicaid)

Medicaid originally for children in poverty and pregnant mothers

Medicaid Overview

2015 References: "Medicaid at 50"

Medicaid at 50: Overview of Medicaid and Uninsured

https://files.kff.org/attachment/report-medicaid-at-50

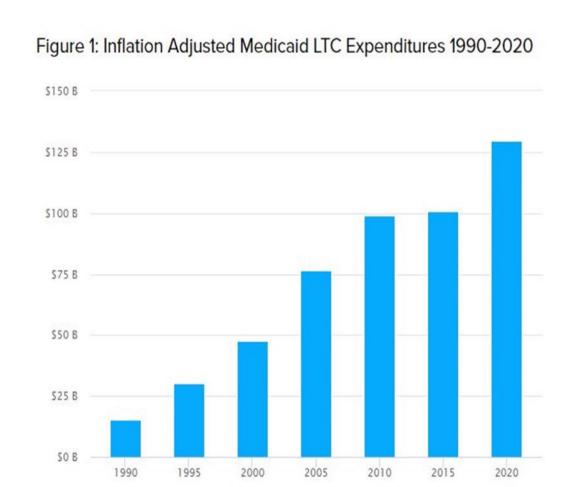
Medicaid at 50: A Look at the Long-Term Benefits of Childhood Medicaid

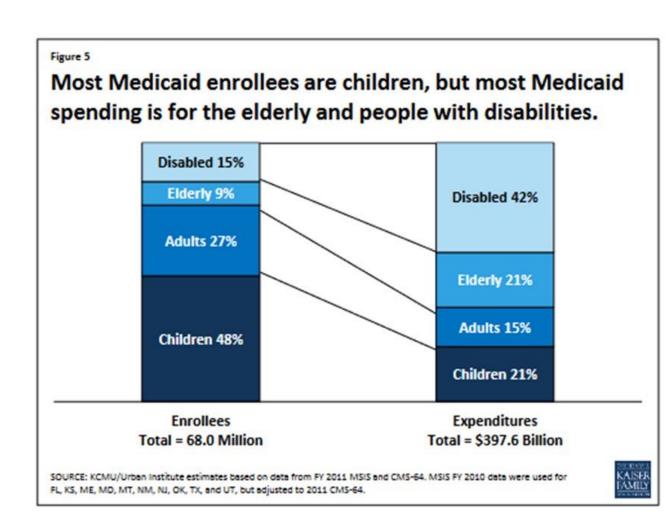
https://ccf.georgetown.edu/wp-content/uploads/2015/08/Medicaid-at-50_final.pdf

Medicaid High Cost Areas

Rising: Pharmaceuticals, Hospitalizations, Long Term Care

Flat: Physician Fees, Spend on Children





Medicaid More intention and attention to Keiki

We can do more and we can do better

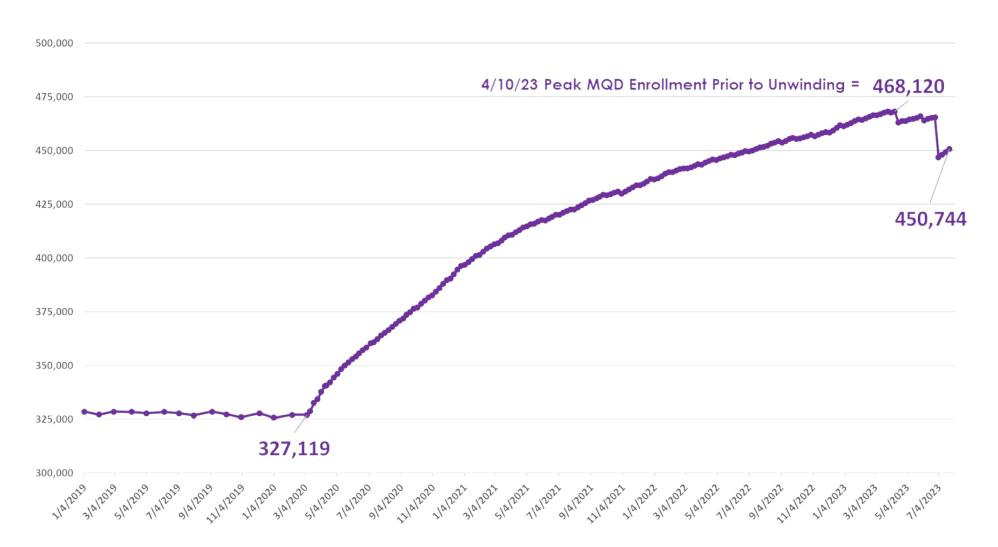


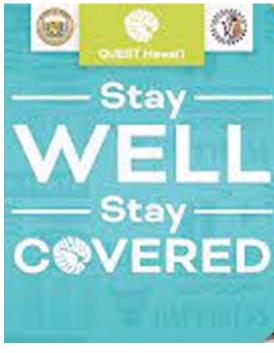


Medicaid Eligibility

- Eligibility based on income relative to FPL
- Children < age 19 qualify with family/parent
- Children higher income limit than parents
- At age 19 individuals apply on their own
- CWS children qualify for medicaid automatically regardless of parental income. Hawaii resident.
- Former foster can qualify for medicaid to age 26







Med Quest Home Page: <u>www.medquest.hawaii.gov</u>

Stay Well Stay Covered:

www.medquest.hawaii.gov/en/members-applicants/already-covered/Stay_Well_Stay_Covered_Toolkit.html

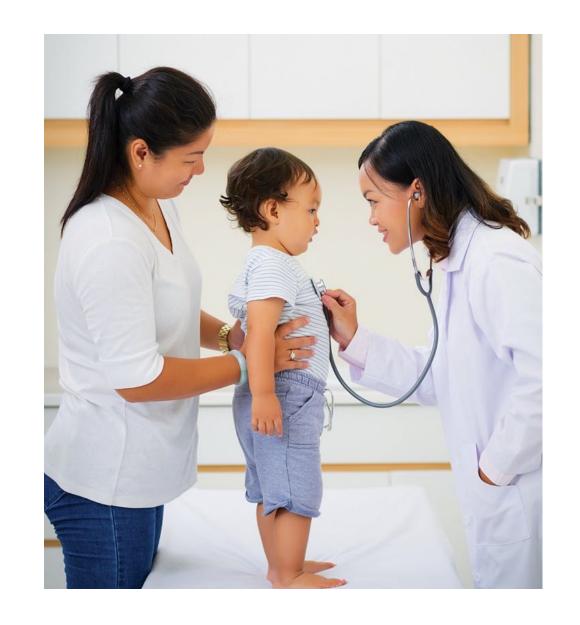
Healthcare Payors: Inverse Relationship

	Reimburse	Provider Network	Access
Commercial	\$\$\$\$		>>>
Medicare	\$\$\$		>>>>
Medicaid	\$\$		>>>>>>>

Health Care is the only business model in which there is an inverse relationship between complexity and reimbursement

Medicaid Benefits

- Comprehensive health care benefits
- No copays for medicaid covered benefits
- If there is also commercial insurance, medicaid covers copay
- EPSDT for children under age 21



EPSDT

EPSDT: Provide medically necessary services to correct or ameliorate defects along with physical

and mental illness and other conditions discovered by the screening services.

In general, states define medically necessary services as those that: improve health or

lessen the impact of a condition, prevent a condition, or restore health.

Medical Necessity Definition: HAR 17-1700.1-2 Definitions

Early: Assess and ID problems early

Periodic: Well Child Check/Physicals as well as interperiodic screenings.

American Academy of Pediatrics (AAP) Schedule/toolkits and periodicity schedule

https://publications.aap.org/toolkits (AAP Bright Futures Schedule)

Screening: Physical, mental, developmental, dental, hearing, vision,

immunizations, labs, health education, other.

Diagnostic: Test to follow up from screening

Treatment: Control, correct or reduce health problems

Medicaid

Quest Plans: Comprehensive Health care Physical and Behavior Health
 (~ 450,000 individuals, pre Covid 330,000)

Medicaid Carve Outs from Quest Plan

• SHOTT (Koan): Solid Organ and stem cell transplants (<100)

CCS (Ohana): Adults with SMI

• Dental (HDS): Dental Coverage (~450,000)

• DDD (DOH): Medicaid Waiver or DD population

• CAMHD (DOH): Specialized BH for children

• EIS (DOH): Additional Services for 0-3 year old

Keiki Oral Health

 Hawaii ranks last among the 50 states for municipal water fluoridation <u>www.cdc.gov/fluoridation/statistics/2016stats.htm</u>

Hawaii Highest Rate of Childrens Tooth Decay in Nation:
 Hawaii 71% vs 52 % national

Hawaii Oral Health Disparities: Untreated Tooth Decay
 By Income: NSLP 31% vs 13% not on NSLP
 Micronesian 56%, Other PI 41%, Hawaiian 30%, Hawaii 22%

Urgent Dental: NSLP 12%, not on NSLP 2%.
 Children in poverty 6x risk for urgent dental.
 Micronesian 30%, Other PI 23%, Hawaiian 7%



Community Case Management Corp (CCMC) Case Management for Hawaii Medicaid Dental

www.ccmchawaii.com/dental_program

If you or your children need help finding a dentist, please call CCMC at:

Oahu: 792-1070

Toll Free: 1-888-792-1070

• Hours 7:45 am - 4:30 pm

Able to leave message before or after hours

- Medicaid covers free dental without copay.
- Medicaid covers preventive dental visit 2 x/year. Analogous to medical Well Child Check.

States with the Largest Difference in Children Covered by Medicaid Rural Areas vs. Metro Areas, 2014-2015

Percentage of Children with Medicaid

			Rural vs Metro
State	Rural (%)	Metro (%)	Difference (% points)
Hawaii	48%	27%	21%
Virginia	44%	25%	18%
Arizona	54%	36%	18%
South Carolina	57%	41%	16%
Alaska	47%	31%	16%

Source: Medicaid in Small Towns and Rural America, Georgetown University Health Policy Institute, June 2017

	Gen Pop	Medicaid	Kids Medicaid
State	1.4 M (100 %)	350,000 (100 %)	160,000 (100 %)
Oahu	1.0 M (71 %)	212,000 (61%)	96,000 (60 %)
Big Island	190,000 (13 %)	73,000 (21 %)	33,000 (21 %)
Maui	160,000 (11 %)	43,000 (12 %)	21,000 (13 %)
Kauai	70,000 (5 %)	20,000 (6 %)	9,800 (6 %)

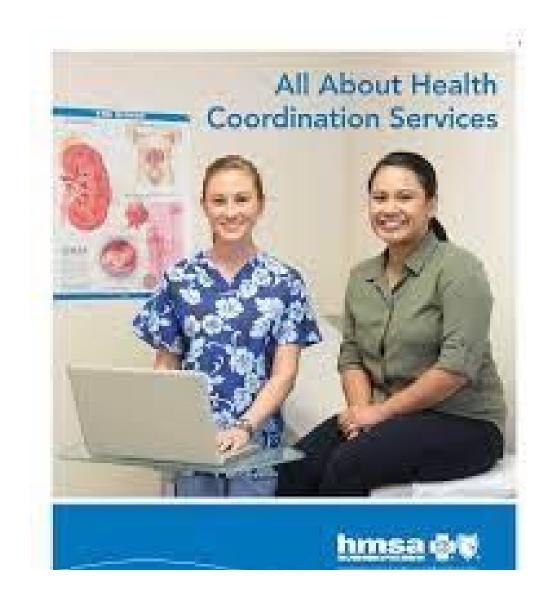
Quest Plan Health Coordinator

Medicaid Capitation to Quest Plans

- Medical Services
- Case Management (Health Coordinators)

Quest Case Management (HC)

- Helpful to have CM on payor side
- CM can be added by request
- CM can do functional assessment to see if services paid by Quest can be provided in home



Quest Plan Health Coordinator (HC) Escalation Process

If you don't already have a HC, can request for one

- 1) Work with Quest HC on case
- 2) Escalate up CWS, DDD, CAMHD in similar fashion
- 3) Add Quest HC Supervisor

 For CAMHD Add FGC Supervisor and Clinical Lead
- 4) Add Quest HC Director and Quest Medical Director
- 5) Add MQD RN Sharon Thomas and Medical Director Curtis Toma

SThomas2@dhs.Hawaii.gov

CToma@dhs.Hawaii.gov



Assuming you have the benefit of time.

Extenuating cases may need escalation fast track.

EPSDT: Quest Plan Contacts

	Child and Adolescent Mental Health Division	DOH Early Intervention	DOH DD waiver	Child Welfare Services	EPSDT Coordinator		
AlohaCare	Steven Balcom, BH Manager: sbalcom@alohacare.org	Elena Tangonan etangonan@alohacare.org (808)973-1548					
HMSA	Kim Fuke <u>kimberly.fuke@carelon.com</u>	Juanito Torres Asha Mullikin Juanito_torres@hmsa.com (808)224-0294		Geoff Mayfield Geoff_mayfield@hmsa.com			
Kaiser	Jennifer Riel <u>Jennifer.k.riel@kp.org</u> (808)282-3334						
'Ohana	Carene Chrash <u>carene.chrash@centene.com</u> (808)286-4702				Joella Speelman Joella.Speelman@CENTENE.COM		
United	Francisco Caballes Jr <u>francisco.caballes@optum.com</u>	Anna Crane (EIP) anna_crane@uhc.com (808) 332-0388			Evalani Miguel evalani_miguel@uhc.com		

Medical Directors

AlohaCare Quest: Gary Okamoto, MD <u>GOkamoto@alohacare.org</u>

HMA Quest: Brian Wu, MD <u>Brian_Wu@hmsa.com</u>

Kaiser Quest: Anthea Wang, MD <u>Anthea.X.Wang@kp.org</u>

Ohana Quest: Andy Lee, MD <u>Andy.Lee@centene.com</u>

Ohana CCS: Andy Lee, MD <u>Andy.Lee@centene.com</u>

United Quest: Denise Leonardi, MD <u>Denise.Leonardi@uhc.com</u>

Koan SHOTT (Transplant) Lynette Honbo, MD <u>LHonbo@koanrisksolutions.com</u>

DOH DDD: Ryan Lee, MD <u>Ryan.Lee@doh.Hawaii.gov</u>

CAMHD: FGC Clinical Lead Vary by FGC

CAMHD Med Dir: Kurt Humphrey, MD <u>Kurt.Humphrey@doh.hawaii.gov</u>

MQD Med Dir: Curtis Toma, MD <u>ctoma@dhs.Hawaii.gov</u>

MQD RN: Sharon Thomas, RN <u>sthomas2@dhs.hawaii.gov</u>

CWS Complex Case and Medicaid

- DDD
- CAMHD
- Adult: Placement options if meet DDD or medical LOC criteria
- Chlidren
 - Services to the home DDD/CAMHD/Quest
 - Quest: RN or Personal Assistance
 - Shortage agency support, can have QI plan help work on
 - Another option is self direct

Complex Case and CWS

- Move all processes upstream as much has possible
- Find which agencies may be helpful (CAMHD, DDD, EIS, MQD, DOE, Other DOH services).
- If not already enrolled, try and fast track eligibility (CAMHD, DDD, EIS, DOE).
- Find out who case manager is for each program, if none ask for one.
- Arrange interdisciplinary team meeting, recurring if needed.
- Rapidly escalate within each agency (CWS, CAMHD, DDD, MQD)
 - CM supervisors, FGC providers
 - CM Directors, Medical Directors (CAMHD, DDD)
 - MQD (MQD Sharon Thomas RN and Curtis Toma, MD)
 - Fast Track when needed
- Examples: Nursing Agency Shortage

Maslow's Hierarchy of Needs (original)



Self-actualisation

- What can I do for others?
- · I inspire others to do their best
- Creativity
- Morality and Ethics
- Inner talent
- · Lack of prejudice
- · Problem solving
- Fulfilment
- Reciprocity





Esteem / Importance

- I'm an achiever.
- Ifeel important

- Confidence
- Achievement
- · Respect of others
- Respect by others.





Sense of Belonging

- 1 know I'm part of something bigger
- · I'm happy with my relationships
- Friends
- Earnily
- Spouse
- Lover



BELONGING



Safety needs

- of resources
- · of morality
- · of family

- · of body
- of finances.
- of employment
- · of health









Survival needs

- Ak
- · Food
- Water

- Sleep
- See
- Homeostasis
- Excretion



SURVIVAL



The Star Thrower

